



Care & Warranty

Thank you for purchasing a Lovello Stainless Steel Sink. Your Lovello sink is crafted of 304 series alloy stainless, featuring the highest quality 18/10 chrome-nickel formulation. This elegant, heavy-duty, 18 gauge, non-porous material is extremely hygienic, durable, and rust-free. The brilliant satin finish provides an easy to clean luster that is resistant to calcium deposits and water stains.

General Care & Cleaning for your Lovello Sink:

Wiping after every use is the key to maintaining the luster of the stainless steel. After every use, rinse thoroughly and wipe the sink with a soft cloth. This practice will reduce mineral deposits and water spotting in hard water conditions.

Cleaning products recommended to protect and polish your Lovello Stainless Steel sink include: Bar Keepers Friend, Flitz, Gordon's Miracle Shine and Shiny Sinks Plus. All of these products are available at most grocery and hardware stores and it is recommended to follow the cleaning directions on the product.

Do not use abrasive cleaners to clean your Lovello sink. Items such as steel wool and scrub pads will tarnish the finish and make the sink look dull.

Do not let household cleaning products such as bleach sit in your sink for a long period of time as it will damage the finish of your sink.

Scratches:

Scratches are unavoidable in any sink material, including stainless steel. With time, these scratches will become uniform.

For minor scratches, combining a wet Scotch Brite pad with a cleansing agent such as Flitz will soften the appearance of scratches and disparities. You should rub the agent with the "grain" of the existing finish and continue to rub across the sink's entire surface. RUBBING AGAINST THE GRAIN OR IN ONE SPOT WILL PRODUCE POOR RESULTS. Once the rubbing process is completed, sink should be rinsed with clean water and towel dried.

For more serious scratches, you can utilize a pumice rubbing compound which you can purchase from your local hardware store. This compound is more aggressive which will allow you to minimize the appearance of serious scratches.

To avoid minor or major scratches to the bottom of the sink, we recommend that you utilize a sink grid, which is available with all of our kitchen sink models.

Surface Stains & Rust:

Surface residue such as hard water stains, tarnish, rust, and lime deposits should be treated with any of the following cleaning products: Bar Keepers Friend, Gordon's Miracle Shine or Flitz (follow product directions). Once clean, you should wipe off excess water.

Due to the material content of the Lovello sinks, they will not rust.

LOVELLO STAINLESS STEEL SINKS OFFERS A EASY LIMITED LIFETIME WARRANTY

Lovello's limited lifetime warranty is clear and straight forward. Lovello offers a limited lifetime warranty to be free of all manufacturing defects under everyday, ordinary use.

LG Solid Source (LGSS) will replace Lovello stainless steel sink free of charge by providing an equal replacement. This warranty excludes all labor, plumbing or transportation costs for both removal and reinstallation. The exposure of LGSS does not extend beyond supplying an equal replacement if it is found by an LGSS representative that the sink contains a manufacturing defect.

LG Solid Source will not be held liable in cases of improper installation/modification, abuse, improper maintenance/care, commercial applications, modifications made to the sink after leaving LG Solid Source, and usage in improper applications.

The original proof of purchase is required to file a warranty claim. LG Solid Source reserves the right to inspect all warranty claims filed under the Lovello stainless sink line prior to replacement.

THE LOVELLO LIFETIME WARRANTY IS SOLEY FOR THE BUYER. NO OTHER WARRANTY WHETHER IT BE EXPRESSED, IMPLIED, OR STATURTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OR SERVICES SUPPLIED HEREUNDER, AND ANY IMPLIED WARRANTIES FOR A PERIOD GREATER THAN THE WARRANTY PERIOD CONTAINED IN LOVELLO'S LIMITED WARRANTY ARE HEREBY EXCLUDED. LG SOLID SOURCE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO THE GOODS OR SERVICES SUPPLIED HEREUNDER. No one agent, employee, or third party is authorized to give any warranties on behalf of LG Solid Source. Warranties can only be authorized and signed by an officer of LG Solid Source.



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